

Required Documentation

The following documentation is required to enroll in SSVF:

- Photo I.D.
- DD-214 Form that shows discharge status (SSVF cannot serve individuals with a dishonorable discharge status)
- Proof of any household income
- Housing payment receipts (if currently housed)
- Copies of lease or landlord agreement (if currently housed)
- Social Security cards of family members
- Birth certificates of dependent children

For more information or to complete a screening contact:

Heartland Human Care Services
Supportive Services for
Veterans Families Program

Direct Line: 773.336.6088

SSVF@heartlandalliance.org

Our Mission

To achieve freedom from want, fear, and injustice for people marginalized by poverty, displacement, or situations of vulnerability by developing and providing a continuum of services that meet basic needs (including the development of affordable and supportive housing), build strengths, safeguard human rights, and provide opportunities for positive change.



Heartland Human Care Services, Inc.®

www.heartlandalliance.org

Supportive Services for Veteran Families Program

Providing supportive services to low-income veteran families residing in or transitioning to permanent housing



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What is the Supportive Services for Veteran Families (SSVF) Program?

Funded by the United States Department of Veterans Affairs, the SSVF program is administered through Heartland Human Care Services to provide supportive services for low or very low-income veteran families residing in or transitioning to permanent housing.

These services are designed to increase the housing stability of veteran families that are at-risk of or experiencing homelessness. Services provided through SSVF are based on household need and may include:

- Housing stability case management and housing location and inspection
- Emergency financial assistance to acquire or maintain permanent housing
- Tenant rights and responsibilities education and support
- Asset development and financial literacy
- Job readiness and employment placement services
- Referrals for health care, daily living, wellness, transportation, legal, and child care services

Eligibility

To receive supportive services under the SSVF program, you must meet **all** of the following criteria:

- Reside in the **City of Chicago**
- Have a **household income less than 30%** of the Area Median Income (AMI) (see income chart on next page).
- **Member of a Veteran family** (single individual or multi-person household)**

And meet **one** of the following criteria:

- At risk of losing permanent housing within 14 days (i.e. possess an eviction notice or scheduled eviction court date)
- Residing in a “doubled up” situation **and** be able to provide a notarized letter from lease holder that states need to vacate unit within 14 days
- Residing in housing that is not meant for human habitation (i.e. park, street, condemned housing)
- Currently living in a shelter or other transitional housing program
- Fleeing or attempting to flee domestic violence

Income Eligibility

Household Size	30% AMI
1	\$15,930
2	\$18,210
3	\$20,490
4	\$22,740
5	\$24,570
6	\$26,400
7	\$28,000
8	\$30,030

****Veteran** is defined as a person who has served in any branch of the Armed Forces of the United States. You are a veteran even if you were never stationed in a combat zone. SSVF can serve veterans who have a discharge status other than dishonorable.

****A Veteran family** may include a single individual or a multi-person household where the head of household or spouse of the head of household is a veteran.